

Description	Charge
Local Refund Charge	£10
International Refund Charge	£18
Replacement Fob	£30
Replacement Key	£50
Replacement Car Park / Post Box Key	£10
Lock Out Charge (not applicable for all sites)	£60
Transfer of Tenancy (this includes room moves)	£50
Repair / replace front door (excluding lock)	From £250
Replace door lock	£40
Redecorate bedroom (inc damage rectification and or DE fumigation as a result of smoking)	£100
Redecorate kitchen/lounge (inc damage rectification and or DE fumigation as a result of smoking)	£120
Redecorate corridor	£130
Replace mattress - single / 3 Qtr / double	£90/£120/£150
Replace / repair bed - single / 3 Qtr / double	£65/£85/£100
Repair / replace wardrobe	£130
Repair / replace study desk	£140
Replace desk chair	£60
Replace curtains / blinds (depending on size)	From £80
Replace flooring - carpet	£24 per Sq M
Replace flooring - vinyl	£32 per Sq M
Replace bedside cabinet	£55
Replace chest of drawers	£95
Replace sofas - 2 seat	£275
Replace sofa - 3 seat	£350
Replace flat screen TV	£275
Replace TV unit	£70
Replace TV shelf	£100
Replace kitchen blinds	From £80
Replace microwave	£55
Replace combi microwave	£85
Replace kitchen bin	£15
Replace vacuum cleaner	£100
Replace oven	From £200
Replace hob	From £160
Replace kitchen dining table	From £150
Replace kitchen chair / stool	£40
Replace coffee table	£75
Replace worktop	£250
Replace fridge freezer	£300
Replace under counter fridge freezer	£180
Replace freezer drawers and or covers	£20
Replace pin board / magnetic board	From £25
Replace book shelves	£65
Replace / repair desk top	From £80
Replace shower cubicle / side panel	£170
Replace shower tray	£230
Replace shower curtain	£15
Replace bathroom mirror	£65
Replace toiletry shelf / cupboard	£35

Description	Charge
Replace toilet seat	£25
Replace internet patch lead	£5
Replace bedroom door (excluding lock)	From £250
Clean bedroom flooring	£30
Replace ceiling tiles	£15 each
Broken windows	£100 per Sq M
Clean communal flooring	£30
Clean bedroom at the end of the tenancy if not up to standard	£15 per hour
Clean en suite at the end of the tenancy if not up to standard	£15 per hour
Clean kitchen at the end of the tenancy if not up to standard (excluding oven clean)	£15 per hour
Oven clean	£60
Removal of rubbish from flat / room	£15 per bag
Door handles	£50
Door closers	£50
Door hinges	£20
Room number / lettering (screwed metal)	£25
Spy hole	£20
Door stop	£5
Light fitting	£25
Light fitting LED	£75
Curtain rails / poles	£25
Coat hooks	£5
Head boards	£45
Toaster	£15
Kettle	£15
Mop & bucket	£10
Dustpan & brush	£6
Ironing board	£25
Ceramic sink	£100
Toilet	£120
Plug (style dependent)	From £5
Kitchen extractor	£80
Heaters	From £100
Kitchen cupboard / shelf / door	From £55
Tampering with health & safety equipment including but not limited to fire extinguishers, fire blankets, break glass, smoke / heat detectors, and window restrictors.	£250 plus potential criminal proceedings